

Reduce Risk and Streamline CA NSM Deployment

RAPIDLY INSTALL A NEW VERSION OR MIGRATE AN EXISTING VERSION OF CA NSM WITH MINIMAL BUSINESS DISRUPTIONS BY LEVERAGING THE EXPERTISE OF CA SERVICES. INCLUDE CA ADVANCED SYSTEMS MANAGEMENT (CA ASM) IN YOUR DEPLOYMENT TO STREAMLINE THE MANAGEMENT OF VIRTUAL AND CLUSTERED SERVER ENVIRONMENTS. ACHIEVE A SMOOTH TRANSITION TO A MANAGEMENT SOLUTION WITH STREAMLINED OPERATIONAL PROCESSES, REDUCED COSTS AND IMPROVED SERVICE.

Service That Supports Your Business

Develop the right architecture to maximize the value of your CA NSM investment with the CA NSM Solution Implementation. Our team brings their specialized best-practice knowledge to your environment to architect, implement and test a new or improved CA NSM installation, speeding up the time it takes for you to reap the benefits from your investment. You may also choose to implement or migrate CA ASM during your engagement.

To enhance the value of your CA NSM investment, you may also choose to purchase the CA Manage Infrastructure as an IT Service Rapid Implementation. This services offering deploys an integration that allows the CA CMDB to be populated with configuration items (CIs) and their relationship information as defined in CA NSM. This enables the visualization of a service in terms of its constituent components and relationships, which allows you to streamline operations and reduce costs.

Benefits That Deliver Value

Our 9-stage deployment methodology and project governance are designed to deliver value quickly, helping you:

- Lower implementation costs and avoid delays
- Reduce business risk and improve service
- Use CA NSM and CA ASM effectively and productively to support business growth

What You Get

Each CA NSM Solution Implementation begins with an analysis of the IT environment and your business objectives. An architecture is designed based upon the infrastructure topology, security restrictions and monitoring requirements. This is combined with an implementation strategy that aligns to your business needs and expectations. Both out-of-the-box and customer-specific configurations and integrations for CA NSM and CA Advanced Systems Management (CA ASM) are performed, as required.

Following a mutually-developed project plan, the CA Services team:

- Reviews, validates and finalizes solution requirements
- Analyzes the current operating environment and any existing CA NSM implementation
- Creates a solution design encompassing solution and physical architecture models, solution impact, quality attributes, validation approach, and solution phasing
- Installs, configures and tests CA NSM in a test environment
- Installs, configures and tests CA ASM in a test environment, if requested
- Installs the Systems Management Pack
- Executes use case tests, refining configurations as required
- Verifies and documents details of the installation and configuration, and documents backup and restore procedures
- Conducts knowledge transfer sessions for managers, operations staff, administrators and users
- Assists in production rollout

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify IT and simplify the management of today's complex computing environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, including storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and ensure IT resources are consistently used to drive the business.

Why CA Services?

By leveraging our proven 9-stage methodology, best practices, and expertise, CA Services can help you implement CA products in a way that shortens time-to-value and lowers project risk. When it comes to deploying CA solutions, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

Get Started

To purchase the CA NSM Solution Implementation, or to speak with CA about how you can integrate this solution into your environment, please contact CA Services at ca.com/services.